

Our **Quality and Environment Policy** is based on the following basic concepts and provisions that are **binding** for the entire company organization:

- The Management undertakes to ensure the maintenance of a Quality Management System compliant with the requirements of the **UNI EN ISO 9001: 2015** standard, promoting, within the organization, a **process-based approach** based on **risk management**;
- The general corporate commitment to **continuous improvement** is emphasized, going through the systematic use of **indices to be planned and measured**, with the aim of achieving "**zero defects**" through the implementation of measures to ensure the prevention of defects and the minimization of risks. The ability to supply compliant products must be measured and therefore demonstrated with real data and the System must continuously improve its responsiveness to the **needs of customers** (*working to increase their satisfaction more and more*), suppliers and all other **interested parties**, setting goals to be updated periodically;
- The need to operate in compliance with the laws in force, including those relating to the environment and contractual regulations, is recalled;
- It is reiterated that the responsibility prior to the work performed is first of all individual, that is, it is the responsibility of the executor (machine operator, designer, commercial employee, control officer, etc.) in the first person;
- Everyone must work to ensure that the prescribed quality level is obtained, with the greatest possible effectiveness and efficiency;
- Everyone must undertake, each for his part of responsibility, to prevent defects and non-conformities in general;
- The function managers are called to answer for the competence and quality of the work carried out by their collaborators: they must transmit the company quality policy to them, clarifying and assigning specific responsibilities to each; they must drastically increase their attention to internal and external customers, they must also periodically compare the performance of their organization with that of the best competitors and other functions;
- The definition of the **skills, knowledge** and **organizational awareness** of the personnel (understood not only as training but also as motivation and involvement), must take place at all levels: its planning and implementation are the task of all department managers, so such as the assessment of the level of competence achieved;
- Everyone must feel committed to the continuous improvement of Quality: the Management participates in the assignment of goals (carried out by the various company functions) and, through its representative, assesses the level of achievement achieved and its effectiveness;
- Each department manager must take care to periodically check their area: the Quality Management manager will periodically carry out **internal audits** on the system and processes;
- The criteria of the Quality policy, their development over time and the provisions of the Management must be regularly **brought to the attention of all staff**;
- The Management undertakes to make available **the means and resources necessary** for the achievement of the corporate objectives and the purposes indicated above;
- The General Management, using the means provided for by the reference standards, and in particular the specific Report prepared by the Quality Management Manager, will regularly examine the progress of the Quality System and its effectiveness and will make the appropriate choices;
- F.lli Paris also considers the management of **aspects related to environmental sustainability** a necessary factor for the development of the company itself and the improvement of the quality of life. Specifically, it also makes use of consultancy services aimed at verifying compliance with current legislative requirements and compliance with current legislation. Furthermore, the Management undertakes to take into consideration, as a possible objective to be achieved, to make its Quality Management System compliant with the requirements of *UNI EN ISO 14001: 2015*;
- Finally, F.lli Paris undertakes to disseminate and promote the Quality and Environment Policy to all interested parties.

September 2022

The Management

